

Dear Patient,

Following the announcement made by the government on 28th May (with no prior notice to the us) we are pleased to announce that we will be re-opening Stag Lane Dental Centre soon, starting with a reduced capacity. This means we will initially see patients who have immediate dental problems and not routine check-ups. Those patients that are mid treatment (implants, Invisalign etc) will be contacted directly.

Quick reference points:

- No walk in appointments
- Email us with appointment inquiries at info@staglanedental.co.uk
- No waiting room.
- Patients will wait outside until called in
- Temperature taken at entrance
- Hand sanitiser at entrance
- Upgraded PPE
- One way entry with separate exit
- Gaps between appointments for thorough sanitisation of all touch points
- Contactless or online payments only

We would prefer patients to email us at info@staglanedental.co.uk with regards to appointments. Please do not attend the clinic unless you have an appointment. We are not allowed to see walk-in patients.

At Stag Lane Dental Centre our main focus is patient safety and comfort and will introduce the following measures to keep our patients and staff safe in line with government guidelines.

These include a hand sanitiser at entry/exit points, correct PPE and one way walk-through so that the entry and exit are separate. We will be conducting pre-screening tests of patients which is likely to include taking your temperature on arrival.

We will be booking your appointments to ensure that the Practice and waiting areas are not overcrowded. We will do this by leaving suitable gaps between appointments, making sure that you can attend the practice while maintaining a suitable distance from one another in accordance with government guidelines.

To further avoid interaction when you arrive at the practice, we ask that you wait in your car or in a safe place outside until called in. We will notify you via your phone when you should enter the practice.

We will try and minimise any contact and ask that you pay using a contactless card or online payment method. This crucial step greatly reduces touch points at the practice.

Between all appointments as always, the dental team will thoroughly disinfect the dental surgery, reducing the risk of exposure to anything harmful while you are in our dental chair.

We thank you all for your patience during this difficult time and look forward to seeing you again soon!

Kind regards,

Nehir Shah and the team